

Things to check if you experience problems setting up your 60s mobile phone:

1 Is the SIM card a 2G (second Generation) network card?

The Opis 60s mobile requires a 2G network. It will not work in 3G and 4G (LTE) networks. Thus the SIM card provided by your network provider needs to be a 2G card. If you are uncertain please contact your network provider.

2 Is the your SIM card inserted properly ?

The SIM card should be inserted with:

1. golden pads pointing towards the the bottom of the phone touching the connectors interface. The SIM card brand logo should visible thus pointing towards you.
2. pushed in **all the way** as shown below



3 Is your SIM card fully functional?

Please make sure your SIM card is working by testing it in another mobile phone.

4 Has the SIM lock been removed? --> not mandatory but highly recommended

When restarting a regular mobile phone first thing you are requested to enter a PIN number in order to unlock the SIM card. That is no different with the Opis 60s mobile. **This feature should be turned off** when using the 60s mobile phone. In order to do so please check the instructions provided by your network provider (see also **user manual page 5 point 11**)

5 What is the signal lights status?

After you have started the 60s mobile please check the status of the LEDs at the bottom.



This LED should be off shortly after turning the phone on. In case it is not off is it:

- **ON ?** --> indicating the SIM card was not detected
- **flashing ?** --> indicating that the SIM card is locked. If it is locked please unlock the SIM card first. See also **point 4** above.

For details on the signal lights, please also see the user manual at page 7!

6 Has the phone been charged?

Please make sure to fully charge the phone before first time use. It is OK to leave the phone hooked up to the wall charger at all time.



Opis Technology GmbH

Sierksstr.30, 01326 Dresden, Germany

www.opis-tech.com, contact@opis-tech.com

tel +49 351 27374981, fax +49 3222 1143 827